

Tameshia Scruggs

Contact

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Key Skills

System Administration
Web Development (HTML, CSS,
JavaScript)
Active Directory Management
Cloud Computing (AWS, Azure)
Database Management (SQL)
Operating Systems (Windows, Linux)
Technical Troubleshooting
Network Configuration
Software Configuration & Installation
Cybersecurity Basics

Education

Georgia Gwinnett College
1000 University Center Lane,
Lawrenceville, GA 30043
Bachelor of Science, *Information
Technology Systems & Security*
Expected Graduation:
December 2026

Certifications

MTA Microsoft Technology Associate
Networking Fundamentals
January 2021
AWS Certified Cloud Practitioner
November 2025
CompTIA Security+ (Scheduled for
July 2026)

Objective

Analytical and solution-driven professional with extensive healthcare experience and a strong foundation in IT Systems & Security. Currently completing a B.S. in IT Systems & Security and preparing for the CompTIA Security+ certification

Experience

November 2024 - Present

Lead Cardiac Monitor Technician • Kansas University Medical Center

- Supervise telemetry monitoring of patients as requested by various departments within the hospital, including lead placement, changing batteries, and assigning equipment to the patient
- Create and manage staff schedules to maintain 24/7 coverage across the telemetry monitoring room, balancing workload and staffing needs
- Provide guidance and mentorship to monitor technicians, reinforcing clinical and technical competencies and ensuring adherence to departmental standards
- Act as a liaison between monitor techs, nursing staff, and leadership to streamline workflow, improve response times, and enhance patient safety
- Support equipment maintenance, supply management, and training of new staff members

March 2006 - May 2024

Radiology Coordinator • Piedmont Athens Regional Medical Center

- Developed technical troubleshooting skills that are directly applicable to IT hardware and software issues
- Maintained time management and multitasking abilities, crucial for handling IT projects and tasks under tight deadlines
- Collaborated with healthcare professionals to resolve technical issues promptly, enhancing problem-solving and communication abilities